



Your Needs:

"This outline is a guide to the content of a typical course. In practice, all courses can be customised to meet specific needs and can be run at a time and place to suit you."

Accelerated Learning:

"We run our events using an appropriate mix of group discussions, practical exercises and case studies, supported by short tutor-led sessions."

What You Get:

"As standard, we provide a full set of reference notes, equipment (for IT training) and ongoing support (in case you have any questions afterwards)."

solutions@ttsweb.co.uk
www.ttsweb.co.uk
0117 9022 845

Team Management

(1 day)

"A high-performing team is a powerful weapon in any business' arsenal, but managing such a team is potentially the biggest challenge you will face."

Benefits of attending this course...

You find yourself in charge of a group of individuals who each have something different to offer. You know that teams can deliver outstanding results, but managing them requires a special set of skills. Where do you start? Just how do you create a successful team?

This course will address these issues by introducing a number of highly practical steps you can take to improve your team management skills.

Who is it for?

Those who need to form, develop and lead successful teams.

Objectives

By the end of the training you will be able to...

-  Describe why teams need leading (and not just managing).
-  Outline the challenges of leading during the four stages of team development.
-  Use delegation and motivational theories to enhance team performance.
-  Demonstrate and understanding of how to lead your team to success.

Content

- ✓ The benefits of team-working and the skills needed to successfully lead a team today.
- ✓ An introduction to team roles (with special reference to the work of Belbin).
- ✓ The four stages of team development (and the implications for us as team leaders).
- ✓ Review of motivational theories (and how we can use them).
- ✓ The art of delegation (and how not to do it!)
- ✓ Managing performance within the team and maintaining high standards (in everything you do).
- ✓ How to communicate effectively with the team, your suppliers and your customers.