



Please note that this outline is only intended as a guide and that any event can be customised to suit you.

Events are run using a mix of trainer-led sessions, hands-on practice and group discussions.

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Leadership and Motivation **(1 day)**

“Good leadership is about being you, but with a little added flair and appeal. Gain this little ‘extra’ and you will lead others well.”

Benefits

With one in four employees apparently now lacking confidence in their boss, today’s managers cannot assume a leadership role without guidance and support. Nowadays a very wide skills-set is needed if a person is to be successful at leading others.

Aim

To place emphasis on developing a personal leadership style by drawing upon core management and supervisory skills and the very human qualities of optimism, common sense, reason and integrity.

Objectives

By the end of the training you will be able to...

- Understand what makes an effective modern business leader
- To practise and develop skills in areas of communication, delegation and staff motivation
- Formulate a personal action plan allowing you to focus on the key issues that affect your own particular leadership role

Content

- The role of the leader in business - what makes a good leader?
- Core leadership skills – delegation, staff empowerment, goal setting and communicating
- The concept of ‘Action Leadership’ – tapping into the teams emotion and motivation to ‘share the dream’
- Leadership style – directing, coaching, supporting, delegating
- Leading change and strategies for change – the challenge of initiating; sustaining; redesigning & thinking
- The ‘Janusian Leader’ – looking to the past as well as the future to get extraordinary things done!
- How to turn round an underachieving team – talent spotting, coaching skills, feedback and conflict resolution